Terms for the Purchase Module

Article 1. Applicability

1.1 If the Agreement refers to the purchase of Hardware, this Purchase Module shall apply.

Article 2. Warranty

2.1 Ricoh warrants the quality of the Products that it has produced. For that reason Ricoh offers a 12-month warranty on its Products after Supply or after installation - whichever occurs later. During the warranty period Ricoh shall repair any defects free of charge or - this at the discretion of Ricoh - replace Products on Site. If it turns out that repair would be unfair to expect and if no similar Products are available for replacement, Ricoh shall reimburse the purchase amount to the Customer within 30 days. The warranty period commences upon Supply and shall not be extended as a result of repair or replacement of parts. During the period of repair, the Customer shall not be entitled to any damages or to any other compensation, nor shall any other rights fall to the Customer.

2.2 If and insofar as Products supplied by Ricoh have been manufactured by a third party, these Products shall be subject to the manufacturer's warranty granted by the third party to Ricoh as well as the warranty terms issued by the third party, in which case the Customer may report any defects to Ricoh.

2.3 The warranty shall become null and void in case of any of the scenarios specified in article 8.3 of the Generic Provisions Module. Furthermore, the warranty shall not include:
   a) Regular wear & tear; and
   b) Consumables, sheets of glass, power cords, and/or connector cables.

2.4 All work and costs of repair, replacement and/or other Service and Support beyond the scope of the warranty terms shall be charged by Ricoh in accordance with its regular rates.

2.5 Within the scope of (the implementation of) its warranty obligations, Ricoh shall not be responsible or liable for:
   a) The data conversion needed as a result of repair or replacement;
   b) Making back-ups and/or copies; and
   c) Any loss and/or damage and/or deletion of the data (files) on the Hardware.